Protection Officer, Aleppo - Manbij, Syria

Deadline:
30-11-2026

Contact person:
Fouad Khaznadar

Place of Work:
Aleppo

Under the direct supervision of the Protection Coordinator, the Protection Officer is responsible for the implementation, quality oversight, and monitoring of protection activities within the assigned area of operation. The role supports protection programming, PSS Sessions – frontlines actors trainings -case management oversight, community-based protection approaches, and protection service delivery to vulnerable populations while ensuring compliance with DCA policies, donor requirements, and international protection standards.

Functional Responsibilities:

• Oversee the implementation and quality assurance of protection activities in accordance with DCA policies, donor requirements, and protection standards.
• Supervise protection monitoring, assessments, case management, and referral processes to ensure effective service delivery.
• Support the development and implementation of protection interventions and community-based protection initiatives.
• Provide technical guidance and capacity building to protection staff and contribute to performance management.
• Monitor protection trends, risks, and emerging concerns and recommend appropriate programmatic responses.
• Ensure accurate reporting, documentation, information management, and compliance with confidentiality and data protection requirements.
• Promote safeguarding, PSEA, accountability, and protection mainstreaming across all activities.

Minimum Required Knowledge & Experience:

• Bachelor’s degree in social work, Human Rights, Law, Psychology, Sociology, International Relations, Education, or a related field.
• Minimum 2–4 years of experience in protection programming, humanitarian response, or social service delivery.
• Experience in protection monitoring, case management, referrals, and community-based protection.
• Strong analytical, communication, report writing, and documentation skills.
• Experience in team supervision, staff support, and performance follow-up.
• Proficiency in Microsoft Office applications, email communication, and information management systems.
• Good understanding of humanitarian principles, protection standards, safeguarding, and confidentiality requirements.

All interested candidates irrespective of age, gender, race, religion, sexual orientation, abilities or ethnic affiliation are encouraged to apply for the vacancy. DCA conducts an anti-terror check as part of the recruitment process. It is a prerequisite that you can pass this check and maintain this status throughout your employment with us. Everyone applying for a job with DCA must be ready to comply with our Code of Conduct, Staff Policy on Prevention of Sexual Exploitation, Abuse and Harassment and our Child Safeguarding Policy.