PSS Facilitator, Raqqa - Ayn Issa, Syria

Deadline:
30-11-2026

Contact person:
Fouad Khaznadar

Place of Work:
Raqqa

Under the supervision of the Protection Officer, the PSS Facilitator supports the delivery of DCA's psychosocial support portfolio within the assigned area of operation. The role contributes to improving the wellbeing, resilience, and social inclusion of individuals and communities affected by conflict, displacement, explosive ordnance contamination, and other protection risks. The position operates in accordance with DCA policies, protection principles, and humanitarian standards.

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Functional Responsibilities
• Facilitate structured and non-structured psychosocial support activities for children, adolescents, adults, caregivers, and mine action victims in accordance with DCA procedures and protection standards.
• Conduct psychosocial assessments and identify individuals requiring additional protection or specialized support services.
• Manage referrals and follow-up processes to ensure timely and confidential access to appropriate services.
• Support the implementation of community-based activities within Community Safe Spaces, promoting wellbeing, resilience, and social inclusion.
• Maintain accurate beneficiary records, activity documentation, and regular reporting in accordance with DCA monitoring and information management requirements.
• Apply safeguarding, PSEA, confidentiality, and protection standards, escalating protection concerns and incidents through established organizational procedures.

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(Safeguarding) (PSEA) .

Minimum Required Qualifications & Experience

- Intermediate Institute Diploma in Education and Arts, bachelor’s degree in psychology, Social Work, Counselling, Sociology, Education, or a related field.
- Minimum 3 years of experience in psychosocial support, protection, case management, or humanitarian programming.
- Demonstrated experience working with vulnerable populations, including women, children, persons with disabilities, and displaced communities.

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All interested candidates irrespective of age, gender, race, religion, sexual orientation, abilities or ethnic affiliation are encouraged to apply for the vacancy. DCA conducts an anti-terror check as part of the recruitment process. It is a prerequisite that you can pass this check and maintain this status throughout your employment with us. Everyone applying for a job with DCA must be ready to comply with our Code of Conduct, Staff Policy on Prevention of Sexual Exploitation, Abuse and Harassment and our Child Safeguarding Policy.